

Privacy policy

Room Booking - Cancellation Rules :

Room:- Please check the room availability of rooms once again before depositing the money in the bank

Room Booking - Cancellation Rules :

- 1) All Cancellation as per Club Rules & upon written request.
- 2) Cancellation made before 7 days of Check-in date - 100% Refund.
- 3) Cancellation made before 48 hours of Check in Date- 50% Refund.
- 4) Cancellation made in between 0-48 hours of Check in Date- No Refund.

RULES OF PARTY BOOKING (Terms & Conditions)

- 1) Only members are entitled to book venues for parties.
- 2) **Venue charges to be paid in full at the time of booking which will not be refunded under any circumstances. In order to allow flexibility in booking of venue for parties, one change subject to availability of venue – in booking date to another date within 60 days from the initial date of booking is allowed in payment of 10% of venue charges extra along with applicable taxes at the prevailing rates as penalty**
- 3) Pocha Hall will not be given on any day after 5.00 p.m. for parties.
- 4) Cancellation of the party must be notified at least 24 hrs in advance in writing to the Executive Secretary and to the Caterers.
- 5) **For catering, 75% advance to be paid at the time of booking on estimated cost. Only 60 % advance will be refunded towards catering advance paid, if cancellation is received at last 24 hours in advance, in writing.**
- 6) The party booking advance will not be refunded or adjusted for reasons beyond the control of the club (i.e. rain , riots , natural calamities ,Govt.orders etc.)
- 7) Food will be prepared for the no of buffets booked, even if actual attendance is less. Additional buffets will be charged if the attendance is more than ordered by the member.
- 8) Kindly inform the reception if catering service is not required to enable the RCBC housekeeping departments to make arrangements.
- 9) **Member or his guest must check the quantity of plates ordered and received, Complaints regarding the same will not be entertained later.**
- 10) Members must accompany his guest at the time of partybooking and billing will be done in the member's name only. If required guest name may be added as 'C/O'.
- 11) Any other complaint will be entertained only from RCBC member in writing and member will be responsible for the behavior of his guests.
- 12) PA / DVD / LCD system is available on chargeable basis.

- 13) Prevailing taxes applicable as per rules.
- 14) Permission required from Hon. Secretary / Exe. Secretary for decoration. Decoration if required should be carried out within one hour prior to the booking time.
- 15) Member or their guests must vacate the club latest by 12 midnight.
- 16) Cost of damages to the club property by the guests will be debited to the member's account
- 17) Religious functions / ceremonies will not be allowed at any of the club venues.
- 18) Paan and Gutkha stalls / consumption is not allowed.
- 19) For booking of any venue managing committee's decision is final. Rates (Menu & Venue) are subject to change & shall be applicable prevailing as on the day of the party.
- 20) Only soft music is allowed in party areas till 10.00 p.m. only.
- 21) Charges for Veg.&Non-Veg Lunch/Dinner include 1 soup , 2 vegetables, 1 daal , 2 Indian breads , 1 rice , 1 raitha , 1 sweet , 1 Non-Veg (only for Non-Veg Lunch / Dinner)
- 22) The club & the Club Staff is not responsible for any valuables / cash lost or stolen in the club premises.
- 23) Any kind of decoration has to be done by Club approved Vendor

Merchant details:-

Royal Connaught Boat Club

Bank Details:-

A/C:- 921010025737641

Customer ID:- 073006223

IFS CODE:-UTIB0000073